



LETTER OF AGENCY

CUSTOMER INFORMATION

(All information **MUST** appear exactly as it appears on the CSR).

Customer Name:

Customer Address:

City/State/Zip:

LEC Name/Account Number:

LEC Main BTN:

Full or Partial Port: Full Partial

Desired Due Date & Time:

(Please note: We cannot guarantee that the port will occur on the desired due date.)

Ported Numbers:

This Letter of Agency ("LOA") hereby authorizes release of all customer proprietary network information ("CPNI"), as defined in 47 U.S.C. §222, to Broadvox LLC. Such CPNI shall include but not be limited to customer name and number, billing records, service records and network and equipment records for the purpose of providing telecommunications or information services. This LOA will become effective on signature date and will remain in effect unless revoked in writing prior to that date.

1. Parties acknowledge that [Your Company Name] has obtained customer proprietary network information ("CPNI") as that term is defined in 47 U.S.C. §222.
2. [Your Company Name] authorizes Broadvox to use, disclose or access such CPNI as needed for the provision of telecommunications services to [Your Company Name]'s end user customers. Such use and disclosure includes, but is not limited to, population of CNAM databases by third party providers.
3. Parties acknowledge that pursuant to 47 C.F.R. §64.2005, [Your Company Name] may use, disclose, or permit access to CPNI for the purpose of providing service without authorization from its customers.
4. [Your Company Name] agrees that it will not require Broadvox to use, disclose or access CPNI for any reason other than for the provision of telecommunications or information services, as provided in 47 C.F.R. §64.2005(a). To the extent that Broadvox's performance of this Agreement includes activities outside the scope of those permitted in 47 C.F.R. §64.2005(a), [Your Company Name] will provide Broadvox with any necessary written customer authorization for the use, disclosure or access to CPNI prior to Broadvox's performance of those activities.
5. Broadvox agrees to take all reasonable steps to protect CPNI provided to it by [Your Company Name] in compliance with 47 U.S.C. §222.

Signature

Date

Print Name

Print Title

All fields **must** be filled. Any erroneous or missing information will result in processing delays and/or rejected orders.